

# PUBLIC SECTOR MANAGEMENT

A SERVICE FUNCTION AND A STRATEGIC POLICY TOOL WHICH CAN HELP ACHIEVE SOCIAL AND ECONOMIC WELFARE OBJECTIVES.

Dublic administration in the 21st century is undergoing dramatic both in advanced change, economies and the developing world. Globalization and the pluralization of service provision are the driving forces behind these changes. Policy problems faced by governments are increasingly complex, wicked and global, rather than simple, linear, and national in focus. Public sector reform efforts in developing countries need to embrace these changes selectively and draw on a range of public management models that are appropriate to different contexts while putting the needs and interests of citizens at the heart of reform efforts. In this context, government organizations and public agencies keep validating service processes and actions that make them relevant to interests of the service recipients.

Total lending volumes for interventions in public sector management by the World Bank grew from an average annual inflation-adjusted total of \$1.8 billion during the 1990s to \$2.7

billion in the 2000s (World Bank 2012). The World Bank introduces Ease of Doing Business Rank for every country to encourage public service reform to enhance foreign direct investment.

Governments have to revitalize the public affairs management by addressing norms and values to serve their people, using possible means that help them to achieve goals and satisfy the customers. Government agencies should be able to fulfill public interests by implementing long-term organizational strategies, service commitments and monitoring and evaluation programs.

Shifting in focus on the interest of citizens requires more coherent responses from governments, greater collaboration across public sector agencies and investment for human resource development.

The 17 Sustainable Development Goals (SDGs) all, directly or indirectly, need an effective public service for successful implementation.

#### **What AIT offers**



Exposure visits to a network of government agencies in the regions.



Capacity development expertise and learning professionals.



Experience in delivering bespoke sectoral development projects for countries in the regions.





## **Projects**



#### Public Finance and Risk Management Batch 1&2 (2017-2018)

AIT arranges exposure visits to Thailand Public Finance institutions for 50 government officials from Indonesia as a component of their Master degree in Public Finance.



#### Governance and Anti-Corruption: The Methods and Tools behind an Effective Corruption-Eradication Strategy (2016-2018)

This is a series of training courses for Commission for the Investigation of Abuse of Authority, Government of Nepal. AIT also arranges exposure visits to several Thailand government agencies in area of corruption prevention and eradication.



#### Management at the Top, Advance Public Sector Management for Effective Policy Implementation (2018)

This is a series of training courses for Ministry of Public Administration (MoPA), Government of Bangladesh. This is a long collaboration between AIT and the Ministry.



### Capacity Building Project for Ministry of Energy and Mines, Lao PDR (2017-2018)

AIT provides capacity building plan for Ministry of Energy and Mines in Laos to perform its works in meeting international standard and be more productive.



### **Capacity Enhancement Program in Supporting High** Performance and Potential System (HiPPs)

AIT is a lead facilitator and produces final report for Office of the Civil Service Commission of Thailand's capacity development program call HiPPs. Participants have come from all Thailand government agencies.

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